

South Shore Restaurant Management Inc.

Scott Waters

President



March 1, 2006

Mr. Jonathan Bergman
Visual Management Systems
1000 Industrial Way North
Toms River, NJ 08755

2005 Merrick Road, #321
Merrick, NY 11566
Office/Fax 516-868-0270

Dear Mr. Bergman,

I wanted to start by saying it has been a pleasure working with you and your company. Few companies actually provide the service that they say they will at the time of the sale, but your company does!!! Your tech support has been AWESOME, and the service has been great!! I was very impressed with the professionalism of your company and the concern of all members of your team. With 5 stores being completed at one time, I was naturally concerned with how much time it would take from me and my team to manage a project like this. Thanks to your excellent service, the time needed on my end was minimal and I was easily able to convert the stores over and continue to operate my business as usual, with no distractions or problems. You and your team outperformed my expectations!!!

The presence of your surveillance system in our stores has helped us immediately to run some better controllables in certain restaurants. Our day to day business can be monitored when needed to ensure we are maintaining a safe and secure work environment and continuing to focus on the right priorities. Most importantly, I feel that we have installed a "First Class" system to help increase our security presence in the stores, which is something that everyone has appreciated. We have also had some additional benefits of monitoring customer service and employee behaviors, and we are easily able to check back on any problems in the store to help resolve issues/concerns. Overall I am very satisfied with the investment made in your surveillance systems, and feel that it is an excellent benefit in many different aspects of my business; crime and criminal investigations, internal controls, customer service, customer/employee safety and security to name a few. Excellent job by your entire team!! Please feel free to use me as a reference for your company and your service.

Sincerely,

Scott Waters
President
South Shore Restaurant Management Inc.